

THE ACUVI PLATFORM — HEALTHCARE EDITION

AI that answers, listens, and reveals.

A unified intelligence layer for healthcare providers — conversational front-desk agents, brand and reputation monitoring, and instant plain-English analytics across the EHR, patient billing and revenue systems already in place.

Modules

THREE · DEPLOY ONE OR ALL

- | | | | |
|----|-----------------------|--|---------|
| 01 | Welcome Calls | Conversational agents that confirm visits, collect patient info and complete pre-visit intake. | PAGE 02 |
| 02 | Market Intel | Reputation and sentiment monitoring across every review site and social channel. | PAGE 03 |
| 03 | Data Analytics | Plain-English answers over EHR, billing and revenue systems — with cited source rows. | PAGE 03 |

MODULE 01 — WELCOME CALLS

02 · 04

Every patient confirmed. Every form complete.

A conversational agent that calls patients ahead of their visit, understands what they say, and completes the work the front desk normally chases by phone — appointment confirmation, patient info collection, pre-visit intake — writing structured answers directly back to the EHR.



01

Appointment confirmation

A two-way voice conversation, not touch-tone. Confirms, reschedules or cancels — with graceful handoff to a human on request.



02

Collect patient info

Captures new policy number, group ID, plan changes and any updates on file — flagging gaps and open items before check-in.



03

Pre-visit intake

Walks the patient through health questions on file — symptoms, medications, allergies, consents — writing structured answers to the EHR.

HOW IT WORKS · END-TO-END PATIENT VISIT WORKFLOW

AVG. < 2 MIN PER CALL

1

TRIGGER

2

UNDERSTAND

3

COLLECT

4

SYNC

▼ 32 %

NO-SHOW RATE

4 ×

STAFF CAPACITY

92 %

INTAKE COMPLETION

<2 m

AVG. CALL LENGTH

Figure 02 · Illustrative benchmarks across ACUVI healthcare pilots. Actual results vary by specialty and patient mix.

See what patients say. Then see what it costs you.

Two modules working in parallel. One listens to the market. One listens to the ledger.
Both speak plain English.

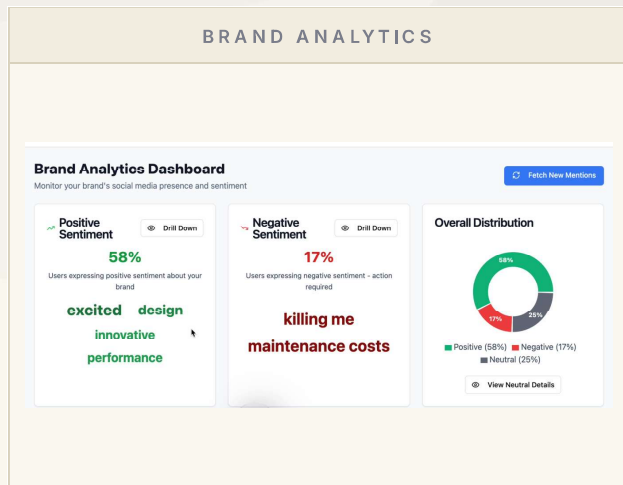
MODULE 02

Market Intel



Brand & reputation, monitored continuously.

Understand exactly how patients experience your practice — long before it shows up in the numbers. Track sentiment, spot trends, and benchmark against the practice down the street.



- Real-time visibility into what patients are saying about your practice
- Sentiment broken down by provider, location and service line
- Competitive benchmarking against practices in your local market

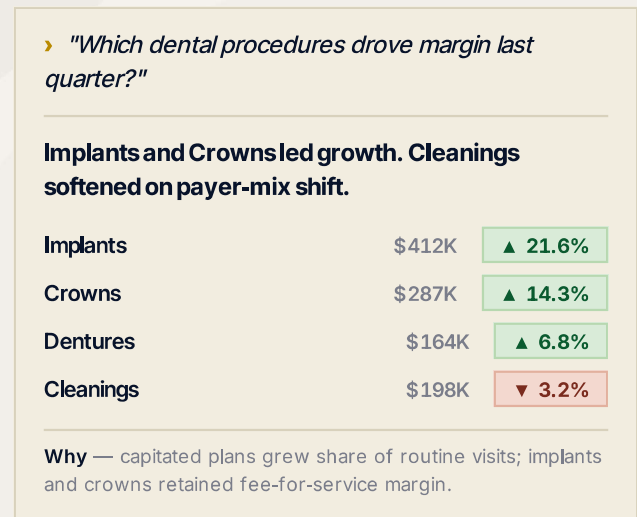
MODULE 03

Data Analytics



EHR, billing and revenue — in plain English.

Integrates with the systems already in place and returns cost, trend and profitability answers instantly. Ask a question; receive the chart, the numbers, and the source rows behind them.



- Margin, payer-mix and service-line performance at a glance
- Plain-English queries with cited source data behind every number
- Executive-level briefings ready in PDF and XLSX formats

From the first hello to the final invoice — one intelligence platform.

ACUVI unifies patient-facing conversation, brand listening and financial analytics under one deployment, one contract and one security posture. Deploy a single module or all three.

MODULE 01 — WELCOME CALLS

Fewer no-shows. Fuller charts.

Conversational front-desk agents that confirm, collect info and complete intake before the patient walks in.

MODULE 02 — MARKET INTEL

Reputation, in real time.

Continuous sentiment tracking across every review site and social channel — benchmarked against your local market.

MODULE 03 — DATA ANALYTICS

Ask the ledger a question.

Plain-English answers over EHR, billing and revenue data — with cited source rows.

Book a 30-minute walkthrough.

A live agent call, a demo of the Market Intel feed for your specialty, and three sample plain-English queries against a de-identified dataset.

[REQUEST DEMO →](#)

BUILT FOR MODERN PRACTICES

Purpose-built for **dental & healthcare** operations.

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